

GHX Credentialing Managed Service

Tactical management of your day-to-day credentialing needs such as:

Customer Success Manager	A single point of contact to assist with requests and provide credentialing guidance and best practices.
VCO Assistance	Assistance with Vendormate and other vendor credentialing platforms.
Phone/Email Support	A dedicated phone line and email queue for representatives. The phone line is available M-F, 8 a.m.-8 p.m. EST, excluding holidays.
Document Repository	The GHX Credentialing Office creates and links each representative's profile to the repository for centralized storage.
My Credentialing Manager	A GHX software solution to help manage your reps credentialing activities with powerful reporting capabilities.
Attestation Assistance	We will create attestation templates in alignment with the processes established during implementation and assist with processing any required VCO attestation requirements.
Training Assistance	We provide instructions on how to access and complete trainings, such as HIPAA and Blood Borne Pathogens, expensing and more.
Immunization Assistance	We provide instructions on how to complete and expense immunizations following the processes established during implementation.
Company-Level Document Assistance	We provide guidance on completing company-level documentation requirements, escalating to your internal contacts as appropriate.
Certificate of Insurance Assistance	We provide instructions on how to complete insurance requirements for any VCO and upload documents to required VCOs.
Policy Assistance	We review policies following processes created during implementation and escalate submissions that align with your defined high-risk category (e.g., requests for personal information, Business Associate Agreements (BAAs), penalties, terms and conditions, etc.).

Have Questions?

Contact a GHX representative today at info@ghx.com.

