

# The Forrester Total Economic Impact™ of the GHX Platform for a Provider

The study provides organizations with an understanding of the potential three-year return on investment when maximizing utilization of the GHX platform:

## VOICE OF THE CUSTOMER



GHX gives us an environment of automation, freeing our people to do actual negotiations.

-Director of purchasing

We were processing orders before, but now with GHX, we're actually buying smarter - a lot smarter - and it has really helped us with our profitability.

-VP of supply chain



The average annual spend of the interviewed provider organization.

**\$226,780,000**  
on healthcare supplies

## THE GHX PLATFORM BY THE NUMBERS

**9,404**  
hours

Hours saved by procurement dept over three years.

15%  
↓  
1.1%

Change in order discrepancy rate

**98%**

Percent of orders automated through GHX

## SUMMARY OF BENEFITS

3-year risk adjusted

